# **How to Register with Dollar Health Centre**

# Patient registration for patients between 5 years old and up to and including 14 years old

Please complete the form "Application to register permanently with a General Medical Practice" as fully as possible. If you don't know some of the information, don't worry, but please let reception know about this when you hand the forms in. All boxes marked with a \* must be completed.

### **Check List**

- ➤ Have you completed and signed the "Application to register permanently with a General Medical Practice" form on behalf of your child
- ➤ Have you completed the "New Patient Questionnaire Sheets" on behalf of your child
- ➤ Have you signed that you have received a copy of "Your Information Uses and Protection" on the "New Patient Questionnaire Sheets" on behalf of your child
- ➤ Have you signed the form at the "counter fraud declaration" section?
- If you've indicated you want us to record your consent to organ donation, have you signed the section "voluntary consent to organ donation" in addition to the "counter fraud declaration" section?
- ➤ When handing the forms in, please provide proof of identification. Photographic is preferable, a birth certificate is acceptable, or a document that has the child's name and date of birth on it.



## "Your Information – Uses and Protection"

We are registered with the Information Commissioner and our Data Controller is Dr Neil Houston.

#### What Information Do We Hold?

We hold data relevant to your medical care, and can include personal details, a record of your appointments and consultations, prescribed medications, test results, lifestyle and employment information.

#### Who Has Access?

In addition to your doctors, the practice nurses, district nurses, health visitors and administration staff working at the health centre have access to your medical information.

Other attached medical professionals who have access to information about you are:

Visiting Colleagues offering specialist medical and support services, for example:

- ➤ Physiotherapist, Podiatrist
- ➤ Clinical Guidelines Coordinator
- ➤ Medical and Nursing Students

but only in relation to the care they are providing.

### **Sharing Information**

Telephone calls made to NHS24 are recorded. A summary of the care you receive from NHS24 and the Out of Hours service is retained on a clinical system used by this organisation and a copy is in your medical record at this practice.

Everyone working for the NHS has a legal duty to keep information about you confidential. Great care is taken to ensure that confidentiality is maintained in respect of all information held about you.

If you are receiving care from other medical professionals or other organisations, we can provide information relevant to the care you are receiving.

## **How is the information used?**

In addition to using the information to provide you with proper and appropriate care and treatment, both the wider NHS and the Practice keep information relating to our activities. Information is collated and used to plan health services (statistical anonymous data only) and to provide protection and monitoring of public health, investigate complaints, and to ensure quality of your care and treatments and to provide evidence of best practice.

The medical care and treatment you receive is audited, monitored and reviewed. Information specific to you is used to monitor your health, and used to audit the care we provide to our patients.

Although we may be using your information or asking you about treatment received, when the audit or report is completed all of the details which could identify you have been removed.

#### **Verification of Services**

To ensure propriety and fiscal accountability a central NHS body called Practitioner Services can at times audit the practice.

To ensure that we are claiming correctly, Practitioner Services may contact patients to confirm that they have received the service claimed.

## **Access to Health Records**

The Data Protection Act (1998) gives you the right to access your health records both manual and computer records. Only in very exceptional circumstances can access be withheld.

Without your consent, no other person or organisation can access you records. With the exception of legal and statutory obligations, the only circumstances when information may be provided about you would be if the release of the information would be in the interest of the greater public good.

For example notification to DVLA of a medical condition which would preclude you from driving.

Applications for accessing your records must be made in writing and sent to the Practice Manager. There may be a charge for this service.

#### <u>Training</u>

All doctors, nurses and staff receive annual training on confidentiality and data protection.

For more information please speak to the Practice Manager.

## APPLICATION TO REGISTER PERMANENTLY WITH A GENERAL MEDICAL PRACTICE

1. PERSONAL DETAILS (ALL FIELDS MARKED * ARE MANDATOR)	· ·
Male* Female* Is this your first registration with a GP Practice in the UK?* Yes N	Will you be in the area for More than 3 months?* Yes No (If 'No', please complete a temporary resident form)
Date of Birth*	Address*
Title*	
Sumame*	
Forenames*	Postcode*
Previous Sumame*	Telephone #
email address #	Mobile #
The following information can be found on your current medical card:	
Community Health Index (CHI) Number*	NHS Number*
The following information can be found on your birth certificate:	
Town of Birth*	Country of Birth*
Registered district of birth (Scotland only)	Mother's maiden name
# the data supplied in these fields will not be input to, or updated in, the Cor	nmunity Health Index (CHI), but will be held on the GP Practice's system
2. HELP US TO TRACE YOUR PREVIOUS GP HEALTH RECORD	OS BY PROVIDING THE FOLLOWING INFORMATION
Address in UK when you were last registered with a GP*	Name and address of previous GP Practice in UK*
Postcode*	Postcode*
If you are from abroad:	
Date you first came to live in the UK*	ously resident in the UK, date of leaving*
Your most recent country of residence	
If you have served in the British Armed Forces:	Service Number
Enlistment date*	If yes, please provide your address before
Are you a Reservist?* Yes No	enlisting*
Leaving date*	
Is this your first registration with a GP since	Postcode*
3. VOLUNTARY AUTHORISATION FOR ORGAN OR TISSUE DO	NATION
I would like to join the NHS Organ Donor Register as someone whose organ Please tick the boxes that apply. Your consent to organ donation will be sha have provided in Section 1 including your name, gender, date of birth addres privacy, please ask for the leaflet on joining the NHS Organ Donor Register	red with NHS Blood and Transplant together with the information you ss and CHI number. For more information on being an organ donor or
Any of my organs and tissue Or my	
Kidneys Eyes Heart Lungs Lings Lin	ver Pancreas Small bowel Tissue
Notes on tissue - heart valves and corneas come under the 'heart' and 'eyes tissue, such as your tendons.	boxes respectively so the 'tissue' box covers donating other types of
Patient signature	Date Date
	GMSGPR001 v5 (04-2019)

#### 4. HOW WE USE YOUR INFORMATION

The information you have provided will be used by the GP Practice to carry out its various functions and services including scheduling appointments, ordering tests, hospital referrals and sending correspondence.

Your information, including your name, gender, date of birth and address, will be passed to NHS National Services Scotland where it will be held on the Community Health Index (CHI). This information is used to register you with the GP Practice, transfer your medical records between GP practices in the UK, make payments to GP Practices for medical services provided, and to process and issue medical cards, medical exemption certificates and entitlement cards.

NHS National Services Scotland shares information about you within NHSScotland to assist in the provision and improvement of NHS services and the health of the public. When we do this, we make sure that the information which identifies you as a person and your health information are separated or anonymised. Health condition and treatment information which could identify you will not be used for research purposes by the NHS unless you have consented to this.

For more information on how NHS National Services Scotland uses your personal information visit <a href="www.nhsnss.org">www.nhsnss.org</a>. If you have any queries or concerns about how your personal information is used by the NHS please ask for the leaflet 'Confidentiality – it's your right', visit the Health Rights Information Scotland website at <a href="www.hris.org.uk">www.hris.org.uk</a> or ask your GP surgery.

NHS National Services Scotland is the common name of the Common Services Agency for the Scotlish Health Service.

#### 5. PATIENT DECLARATION

I declare that the information I have given on this form is correct and complete. I understand that, if it is not, appropriate action may be taken.

To enable NHS National Services Scotland to confirm my eligibility to lawfully register with a GP and for the purposes of prevention, detection, and investigation of crime, relevant information from this form will be disclosed to the NHS Business Services Authority, NHS National Services Scotland, the Home Office, Identity and Passport Service, HM Revenue and Customs, the General Register Office and Local Authorities.

Patient/Patient's representative signature	Date DD - YYYYY
Representative's name (if applicable)	
Relationship to patient (if applicable)	
6. FOR PRACTICE USE	
GP reference number GP name	
Practice code - Mileage (No.) Road Water	Footpath
Identification seen - do not take or retain photocopies	
Please initial each relevant box (it is recommended that at least one form of identification is seen to positively identify	the applicant)
Birth Student Driving Passport or Home Office Other/None Licence HC2 Cert. App Reg Card Other/None - specify	Receptionist initials
I accept this patient onto the practice list and declare that, to the best of my knowledge, this information is correct. I a may be authenticated from appropriate records, and that payments generated from this patient registration will be sub-	
Authorised Practice signature	Date DD YYYY
7. OFFICIAL USE ONLY	_
Input by Practice Stamp	
Checked by	
Date DD	

# Dollar Health Centre – New Patient Questionnaire – Page 1 For patients between 5 years old and up to and including 14 years old

Please complete this questionnaire as fully as possible.

Name		Date of Birth_		
Have you ever been seen at Dollar Health Centre before? Yes / No				
Name known by				
Mr [	Mrs	Miss Ms	Other	
Telephone Number		Mobile Numbe	er	
If new baby – Mothe	er's Name			
<b>Ethnicity</b> – we hope that you do not mind completing this section, there may be cultural issues in relation to healthcare that we should be aware of.				
I would describe my ethnicity as (please circle one):				
White British Bangladeshi	Indian Pakistani Other Asian Chinese	African Black or Black Scottish Caribbean Any mixed background	Other White Irish Other Ethnic Group	
Country of Birth: UK Other I	EEC Other	(Please specify)		
I acknowledge receipt of the Information Sheet – "Your Information – Uses and Protection"				
Signature		Date		

# Dollar Health Centre – New Patient Questionnaire – Page 2 For patients between 5 years old and up to and including 14 years old

Health History (Please list any illnesses that may be applicable to your child)

Heart Disease	Yes /No	Stroke / CVA	Yes /No
Diabetes	Yes /No	High Blood Pressure	Yes /No
Asthma	Yes /No		

Have you had any infectious disease?	Yes /No
Please list with approximate dates	Date

Please tell us about current conditions, past illnesses, accidents, operations or other hospital admissions including if possible a date or what age you were.

## Medication

Name

Please list all medication that you take. Please include any medication, which is bought from the chemist.

Dose

Name

Does the child hav	ve any allergies?	Ves / No		
	, ,	<u>-</u>		
Which if any			••••••	

# Family History (Do either of your parents have/had?)

Dose

Heart Disease	Yes / No	Mum / Dad	Stroke	Yes / No	Mum / Dad
Diabetes	Yes / No	Mum / Dad	Asthma	Yes / No	Mum / Dad
Hypertension	Yes / No	Mum / Dad			

## **Carers and Being Cared For**

The practice offers support and assistance to carer/s, and recognises the invaluable role they take in helping those being cared for, and we would ask assistance in identifying and supporting carers.

A carer is someone irrespective of age, who provides or supervises a substantial amount of care on a regular basis of a child, relative, partner or neighbour who is unable to manage on their own due to illness, disability, frailty, mental distress or impairment.

The term "carer" would not apply if the person is either a paid carer, a volunteer from a voluntary agency or anyone providing personal assistance for payment either in cash or kind.

We would be grateful if you would answer the following questions.

### Carer:

Do you care for someone? (as described in paragraph 2 above)	Yes / No
Do we have your permission to include your name on our carers register and to undertake review of your well-being and support that you may need?	e periodic Yes / No
What is your relationship with the person being cared for	,
Is the person registered with this practice?	Yes / No
Under the data Protection Act 1998, we also need the permission of the person being carecording their name.	red for before
Can you advise us of the name and address of the person being cared for	
Name	
Address	
We would be grateful if when you undertake or cease a carer role that you advise a member primary care team. This will allow us to maintain up to date medical records.	er of the
We work closely with the Princess Royal Trust for Carers and will pass new carers information. If you do not want us to pass on your details please tick box below	tion onto
I do not want my details passed to the Princes Royal Trust For Carers	
Carer Health Reviews  We offer all carers an annual health review with one of the GP's in the practice. If you wou review, please tick this box	uld like a